Announcement on Temporary Adjustment of Consular Services Procedures during the COVID-19 (Coronavirus Disease) Pandemic

In compliance with the guidelines and recommendations on gatherings and social distancing from the Centers for Disease Control and Prevention (CDC) and the Illinois Department of Public Health in an effort to contain and mitigate the COVID-19 pandemic, the Royal Thai Consulate-General in Chicago will temporarily adjust consular services procedures as follows:

1. **Consular service hours**
   Monday-Friday 9.00-12.00 (except holidays) **by appointment only**

2. **Operating procedures**
   2.1 **By appointment only**: Passport, Marriage/Divorce and Thai Identification card services will be reserved for emergency cases only. Appointments can be made by phone numbers and e-mail addresses below. The recommendation is for non-emergency customers to consider postponing travel to the Consulate-General until the situation return to normalcy.

   2.2 **By mail only**: Visa application, birth certificate/death certificate and legalization services will be restricted to mail services only. For more information, please check www.thaiconsulatechicago.org

   For further enquiries or to make an appointment, please contact
   Tel: (312) 664-3129
   - Thai Passport - ext. 111 e-mail: passport@thaiconsulatechicago.org
   - Thai ID card/legalization - ext. 110 e-mail: thaiid@thaiconsulatechicago.org
   - Civil/household registration - ext. 109 e-mail: registration@thaiconsulatechicago.org
   - Visa - ext. 108 e-mail: visa@thaiconsulatechicago.org

Royal Thai Consulate - General,
Chicago
20 March B.E. 2563 (2020)