

FAQ : COE

Q : What is the turnaround time for the COE?

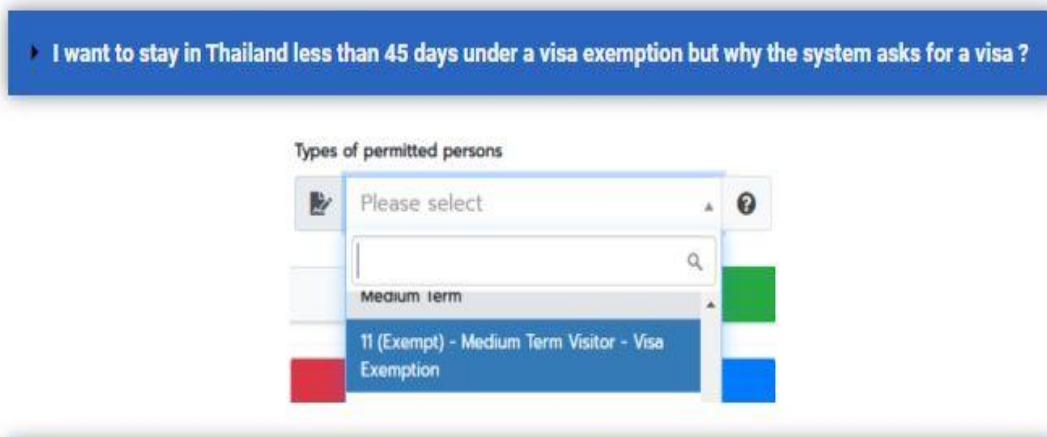
A : Many factors play a role in the COE processing times i.e. is your application filled out correctly and accompanied by all needed documents, the order the application is received in comparison to other applications, the date of arrival in Thailand. However, you may expect a processing time between **1-15** days.

Q : When should I apply for the COE?

A : It is highly recommended to not request the COE too early. This is because the application has a 15 days period before the application expired. Thus, it is recommended to request the COE around **20 days** prior to the intended travel date.

Q : Why / What should I do when my COE is rejected?

A : If your COE application is rejected, the reason for rejection would also be included in the email.



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▲ I can not upload files / The COE system says "please attach file" even though I did, how to fix?

To upload the file, you have to click an "up icon" under the picture after you browse the intended file. (see below)

